GETTING NEW INSURANCE CARDS

Open Enrollment is October 14th – October 30th

How do I get new insurance cards?

If you made any changes to your insurance during open enrollment or have the premium or basic medical plan, you will receive new cards. The information will go to the appropriate insurance carrier in November. The carrier will process the changes and send new insurance cards. Most carriers will send new insurance cards through the United States Postal Service. Cards usually arrive in your mailbox at the end of December. They may be sent in an unmarked envelope so watch your mail carefully during that time. You don't want to miss the cards sent to you for 2021.

Any insurance cards sent will be effective January 1, 2021. Please stop using the old card on December 31st and begin using the new one on January 1st.

Still Need Help? . . . . .

User Name and Password – Call 205-6100 ext. 4357

Assistance to Enroll Remotely – Call 205-6740 or Phone Assistance for Benefit Questions – Call 205-6016