Message from Leadership

At St. Luke's, we are **On a Mission**. Our active, more than 150-year mission to improve the health of the community serves as a timeless, yet dynamic, calling to provide the excellent, compassionate care our community deserves in *any* circumstance.

On a Mission is the theme of this year's annual report and conveys how our unrelenting focus guided St. Luke's work over the past fiscal year and broadened our innovations in excellent patient care as we also led our community through the highest peak of the COVID-19 pandemic to date.

Thank you for your support of St. Luke's physicians and teams as we work to improve the quality of life for our patients and the community today and tomorrow.

Andrew J. Bagnall
President and CEO
St. Luke's Hospital

Norman L. Eaker
Chairman
St. Luke's Board of Directors

Improving Health through Excellence

St. Luke's is consistently recognized with national honors for excellence in healthcare quality, safety and patient experience. Recent honors and awards include:

St. Luke's Hospital and St. Luke's Des Peres Hospital Recognized as Best Hospitals by U.S. News & World Report, 2022-2023

St. Luke's Hospital in Chesterfield, has been recognized as a 2022-2023 Best Hospital in 15 categories by U.S. News & World Report. In addition to ranking 5th in Missouri and 4th in the St. Louis Metro area in Best Regional Hospitals, St. Luke's Hospital received "High Performing" ratings in 13 specialty areas, including abdominal aortic aneurysm repair, aortic valve surgery, back surgery (spinal fusion), chronic obstructive pulmonary disease (COPD), colon cancer surgery, heart attack, heart bypass surgery, heart failure, hip fracture, hip replacement, kidney failure, knee replacement, and lung cancer surgery.

St. Luke's Des Peres Hospital received "High Performing" ratings in 3 specialty areas, including hip fracture, spinal fusion, and pneumonia. U.S. News evaluated each hospital's performance using a variety of measures such as survival and complication rates, patient experience and level of nursing care, factoring in data from Centers for Medicare and Medicaid Services.

America's 50 Best Hospitals for Cardiac Surgery™, Healthgrades®, 2022

St. Luke's Hospital in Chesterfield has been named one of America's 50 Best Hospitals for Cardiac Surgery™ by Healthgrades® for the fourth year in a row (2019-22). St. Luke's is the only hospital in Missouri to achieve this 2022 designation and is among the top 5% of hospitals nationwide for cardiac surgery for superior outcomes in coronary artery bypass grafting procedures and heart valve surgery.

America's 100 Best Hospitals for Coronary Intervention™, Healthgrades®, 2022

St. Luke's Hospital is recognized as one of America's 100 Best Hospitals for Coronary Intervention™ by Healthgrades®. St. Luke's Hospital is the only hospital in the St. Louis region to receive these honors.

America's 100 Best Hospitals for Spinal Surgery™, Healthgrades®, 2022

St. Luke's Hospital is recognized as one of America's 100 Best Hospitals for Spinal Surgery™ by Healthgrades®. St. Luke's Hospital is the only hospital in the St. Louis region to receive these honors.

Medicare Quality 5-Star Rating, Centers for Medicare & Medicaid Services, 2022

The Centers for Medicare & Medicaid Services (CMS), along with key stakeholders, developed a methodology to calculate and display overall hospital-level quality using a star rating system of one to five stars. St. Luke's Hospital received the highest rating, five stars, and placed in the top 13 percent of all hospitals nationwide. St. Luke's was also one of only three hospitals in the St. Louis Metro Area to receive the rating.

Outstanding Patient Experience Award™, Healthgrades® 2011-2022

St. Luke's Hospital is a recipient of the Healthgrades® 2022 Outstanding Patient Experience Award™. This distinction places St. Luke's Hospital among the top 5 percent of hospitals nationwide based on an analysis of patient experience data. St. Luke's Hospital is the ONLY hospital in Missouri that has achieved this award for 12 years in a row!

Women's Choice Award®, WomenCertified Inc., 2022

For the eighth straight year, St. Luke's has earned the Women's Choice Award as one of America's Best Hospitals. The 2022 honor recognizes St. Luke's as one of America's Best Hospitals for Cancer Care, Heart Care, Minimally Invasive Surgery, Obstetrics, Orthopedics, Patient Safety, Stroke Care and Women's Services, and as one of America's Best Mammogram Imaging Centers.

WomenCertified Inc., an advocate for female consumers, created the national Women's Choice Award program. According to WomenCertified, the Women's Choice Award is based on robust criteria that consider patient satisfaction, clinical excellence and what women really want when it comes to treatment and a quality hospital experience.

St. Luke's Hospital Named One of the Best Hospitals for Maternity by U.S. News & World Report, 2022

St. Luke's Hospital has been named one of the Best Hospitals for Maternity by U.S. News & World Report. In its inaugural list of Best Hospitals for Maternity, U.S. News has recognized St. Luke's as "High Performing" in caring for patients with uncomplicated pregnancies. To be recognized among the Best Hospitals for Maternity, hospitals had to excel on multiple quality metrics that matter to expectant families, including complication rates, C-sections, whether births were scheduled too early in pregnancy and how successfully each hospital supported breastfeeding. The evaluation reflects 2019 hospital data related to uncomplicated pregnancies.

Best Nursing Homes for Short-Stay Rehabilitation, U.S. News & World Report, 2021-2022

St. Luke's Surrey Place has been named a "Best Nursing Home for Short-Stay Rehabilitation" by U.S. News & World Report. This distinction places St. Luke's Surrey Place among the top 1.5 percent of nursing homes in Missouri to receive this short-stay rehabilitation top rating.

Castle Connolly, St. Louis Magazine, "Top Doctors, 2022"

Each August, the much-anticipated "Top Doctors" issue hits the newsstands, naming the best of the best in each specialty in the field of medicine. In spectacular fashion, 85 of our St. Luke's physicians graced the 2022 issue! Dr. Keith Mankowitz, Dr. Jeremy Leidenfrost, and Dr. Shane LaRue were individually highlighted in this very important edition.

Highlights 2022

Improving Health through Our Pandemic Response

Improving Health through Exceptional Patient Care

Improving Health through Expansion & Innovation

Improving Health through Community Outreach

Improving Health through Ministry

2022 Highlights

Improving Health through Our Pandemic Response

As COVID-19 cases surged in the St. Louis region with rapidly increasing severity, St. Luke's healthcare team persevered in caring for our community by implementing leading safety measures as well as providing high quality, innovative treatment.

read more

Improving Health through Exceptional Patient Care

Amidst the public health crisis created by the COVID-19 pandemic, St. Luke's mission guided our work to improve the health of all of our patients through our continuum of exceptional patient care provided by our extraordinary physicians and teams.

read more

Improving Health through Expansion & Innovation

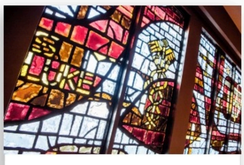
St. Luke's work to innovate and serve more patients never stops. Our efforts to offer the best care, facilities and technology exemplifies our tireless focus to improve the quality of life for our patients and the community.

read more

Improving Health through Community Outreach

St. Luke's lives our mission even beyond our hospital walls. This work to make life better for everyone was propelled by our community's incredible support through philanthropy and voluntarism last year and every year.

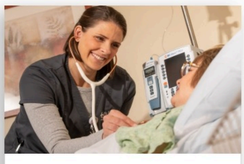
read more



Improving Health through Ministry

St. Luke's ministry of healing celebrates all faiths through spiritual care services that improve the health of the community in body, mind and spirit.

read more



Improving Health through Excellence

St. Luke's network is consistently honored for excellence in patient care quality and safety as well as patient and employee satisfaction.

read more

By The Numbers

St. Luke's Network of Care 2022 Numbers

Quality Measures

Year after year, St. Luke's Hospital is nationally recognized for superior clinical quality and patient care. St. Luke's has earned multiple awards in numerous specialties based on clinical quality data and patient satisfaction. Specific quality data measured and reported to state and federal government further demonstrate St. Luke's commitment to quality.

For a full list of our awards, visit our **excellence page**.

Readmissions

St. Luke's has a dedicated team of experienced nurses to assist patients as they transition from the hospital to their home or to a skilled nursing facility to avoid readmissions. This team follows patients telephonically for 30 days to provide coordination and follow-up visits. Patients also receive one-on-one education on how to manage their chronic condition at home. They often praise the support they receive, noting that the best part of being in our care.

This investment in patient care helps St. Luke's perform well in the Hospital Readmissions Reduction Program which is a Medicare value-based program that focuses on improved communication and care coordination to better engage patients and caregivers in the discharge plan to effectively reduce avoidable hospital readmissions. The program supports St. Luke's mission to provide the highest quality of care.

Patient Statistics

St. Luke's Network of Care Utilization Summary Fiscal Year 2022

Inpatient and Observation Patients
20,767
Medical Group Encounters
686,990
Surgeries
17,855
Births
1,377
Outpatient Registrations
361,283
Emergency Visits
126,490
Home Health Visits
35,342
Hospice Days of Service
18,424
Survey Place Average Residents per Day
65

Statement of Operations

Operating Results

St. Luke's total operating revenue was $751,700,000 for the fiscal year ended June 30, 2022. This includes $5,607,000 of federal CARES Act stimulus funds. An operating loss of -$13,507,000 was incurred for the year.

St. Luke's strong balance sheet with the support of the community and the federal CARES Act continued to help our hospitals through the financial challenges presented by the COVID-19 pandemic. St. Luke's is rated A+ by Fitch Ratings and A by S&P Global Ratings.

Community Investment

As a nonprofit healthcare organization, St. Luke's is committed to its mission of improving the health of the community. In fiscal year 2022, St. Luke's provided unreimbursed services to patients costing $18.8 million in the form of charity care, Medicaid and discounts for uninsured and underinsured patients, helping individuals in the community access medical care regardless of their ability to pay.

St. Luke's has also had a long-standing commitment to providing preventive healthcare and treatment to medically underserved and underinsured children in the St. Louis region. St. Luke's Pediatric Care Center is a mission-based agency of St. Luke's that provides quality primary care to medically underserved and underinsured children in St. Louis City and County in a private practice setting. St. Luke's Hospital funds the Center, with operating costs exceeding $1 million in fiscal year 2022. Located in north St. Louis County, the Center provided care through 3,696 patient visits.

Additionally, the goal of the Healing Grace Clinic, founded by a St. Luke's Medical Group physician, is to provide a clinic for the uninsured in West St. Louis County. It is located on the grounds of and operated by Central Baptist Church in Eureka, Missouri and is primarily staffed by volunteers. Ongoing support from St. Luke's includes the provision of a part-time physician assistant and medical assistant who see patients at the clinic three days per week, some medical supplies and physician coverage for the physician assistant. Through the St. Luke's Center for Diagnostic Imaging, imaging services are provided free or at a reduced cost to patients. Chronic conditions are managed and care is coordinated through arrangements with other St. Luke's departments and members of St. Luke's medical staffs, with financial assistance provided.

People – Team and Leadership

Medical Staff

Patients have access to approximately 1,000 physicians in more than 60 specialties at St. Luke's acute care hospitals and our 30 other locations in the St. Louis region. In the past year, almost 80 physicians were added to our overall network of care.

Within the medical staff, St. Luke's Medical Group is our employed physician organization of more than 200 physicians. Last year, 16 new physicians joined our Medical Group in various specialties, including internal and family medicine, neurosurgery, oncology, cardiology, obstetrics and gynecology, gastroenterology and neurology.

Team members

4,700+ employed staff and physicians

700+ private physicians on medical staff (private practice)

384 employees with 25 years or more of service

91 employees with 40 years or more of service

150+ volunteers

Board of Directors

Norman L. Eaker, Chairman
Edward L. Dildrilach, Treasurer
James M. Snowden, Jr., Secretary
Andrew J. Bagnall, President & Chief Executive Officer, Assistant Secretary
Gary Olson, Interim President & Chief Executive Officer, Assistant Secretary*
Martha A. Fleischmann, Senior Vice President & Chief Financial Officer, Assistant Treasurer
Joan C. Davis
Jeffrey S. Davis
Sharon Harvey Davis
Jason Edwards, MD
Vincent Ferrari
Steven L. Gorok
Kimberley R. Johnson
The Rt. Rev. Deon K. Johnson
Ned O. Lenkenaemer**
Steven H. Mandeville
Cynthia A. Martz
Rev. Joy Myers
David B. Price, Jr.
Daniel K. Siegmann
Christopher J. Terry
Jeffrey Thompson, MD

*Gary Olson returned to serve as Interim President & Chief Executive Officer from April 4, 2022 - August 16, 2022.
**Ned O. Lenkenaemer passed away on June 13, 2022.

Senior Staff

Andrew J. Bagnall
President & Chief Executive Officer, St. Luke's Hospital

Gary Olson
Interim President & Chief Executive Officer, St. Luke's Hospital*

Martha Fleischmann
Senior Vice President & Chief Financial Officer

David Loving
President, St. Luke's Des Peres Hospital

Samuel Flanders, MD
Executive Vice President for Quality, Safety and Population Health

Diane Ray, RN, FACHE
Senior Vice President, Network Chief Nursing Officer and St. Luke's Hospital Chief Operating Officer

Jon Bertuke, RN, BSN, MBA
Vice President, Surgical and Ambulatory Services, St. Luke's Hospital

Maged Hakkal, MD, FACC, FACP
Network Physician Liaison & St. Luke's Hospital Chief of Medicine

Darren Haskell, MD
Chief Medical Officer, St. Luke's Physician Network

Laura Holt, PHRMA
Network Vice President, Revenue Cycle

Scott Holtsworth
Network Vice President, Chief Information Officer

Michael Kinevets, MD, MBA, FACHE
Network Vice President, Immediate Care Services

Ronald Lendermont, MD
Chairman – Heart and Vascular Institute

John E. Mason, MD, FACS
Chief – Department of Surgery, St. Luke's Hospital

Sharon Mentzoffi
Network Vice President/Executive Director, Development, Marketing and Community Affairs

Don Miller, FACHE
Vice President – Network Facility and Support Services

James Snider
Vice President, Physician Network

Daniel Wagner, MD
Chief – Department of OB/GYN, St. Luke's Hospital

Kishan Valavarthi, MD
Chief – Department of Radiology, St. Luke's Hospital

*Gary Olson returned to serve as Interim President & Chief Executive Officer from April 4, 2022 - August 16, 2022.

St. Luke's Hospital Department Chiefs of Service

Roy Overhalt, MD
Department of Anesthesiology

Maged Hakkal, MD
Department of Medicine

Jeffrey Melnick, MD
Department of Pathology

Laura Hartman, MD
Department of Pediatrics

Daniel Wagner, MD
Department of OB/GYN

Kishan Valavarthi, MD
Department of Radiology

John Mason, MD
Department of Surgery

St. Luke's Des Peres Hospital Board of Directors

Norman L. Eaker
St. Luke's Hospital Board of Directors

Andrew J. Bagnall
President & Chief Executive Officer, St. Luke's Hospital

Martha A. Fleischmann
Senior Vice President & Chief Financial Officer

Diane Ray, RN, FACHE
Senior Vice President, Network Chief Nursing Officer and St. Luke's Hospital Chief Operating Officer

St. Luke's Des Peres Hospital Advisory Board Members

Anthony Albach
Andrew J. Bagnall
Richard Barnes, DO
Greg Brown
Greg Cook, MD
Zoe Linca
David Loving
Barry Miller, DO
Karen Moe
Diane Ray, RN, FACHE
Hardy Washington, Jr.

St. Luke's Des Peres Hospital Department Chiefs of Service

Venkata Pante, MD
Department of Internal Medicine

Richard Howard, DO
Department of Surgery

Gregory Clem, MD
Department of Radiology

Alan Martin, MD
Department of Emergency Medicine

Weldon Schott, DO
Department of Pathology

Paul Metcalf, DO
Department of Family Medicine

Medical Residency Programs

St. Luke's medical residency programs have an important role in preparing new physicians for their careers and an impact on our national medical community.

St. Luke's Hospital Internal Medicine Residency Program

St. Luke's Hospital offers a Residency in Internal Medicine program, which is an ACGME (Accreditation for Graduate Medical Education) accredited program for 48 residents. This past year, the program included residents from the United States and 16 other countries.

The residents gain experience through rotations on inpatient medicine units and various specialties, including cardiology services, ICU and emergency department services at St. Luke's. The program's affiliation with Saint Louis University School of Medicine allows residents to take electives in a university-based academic setting. Outpatient ambulatory training is largely focused on People's Health Center, a public health clinic serving the underserved population in the City of St. Louis. There are additional outpatient experiences at St. Luke's Hospital, where residents work with internists and subspecialty physicians.

A program director, two associate program directors, a program secretary and a program coordinator oversee the residency program. More than 100 physicians contribute to the teaching mission as full and part-time faculty.

St. Luke's Des Peres Hospital Family Medicine Residency Program

The St. Luke's Des Peres Family Medicine residency program is an ACGME (Accreditation for Graduate Medical Education) accredited program. Now in its 49th year, the program provides graduate medical training for 12 residents who gain experience through a number of daily, weekly and monthly didactic experiences including Journal Club, Reading Club, Grand Rounds, Board Review, STRM Core Curriculum, conferences and research methodology.

Program leadership and core faculty education are provided by St. Luke's Medical Group physicians at the Cedar Hill primary care practice, and other requirements are addressed through clinical rotations with specialists throughout the St. Luke's network.

2022 Patient Stories

Gina's Story: MyNewSelf

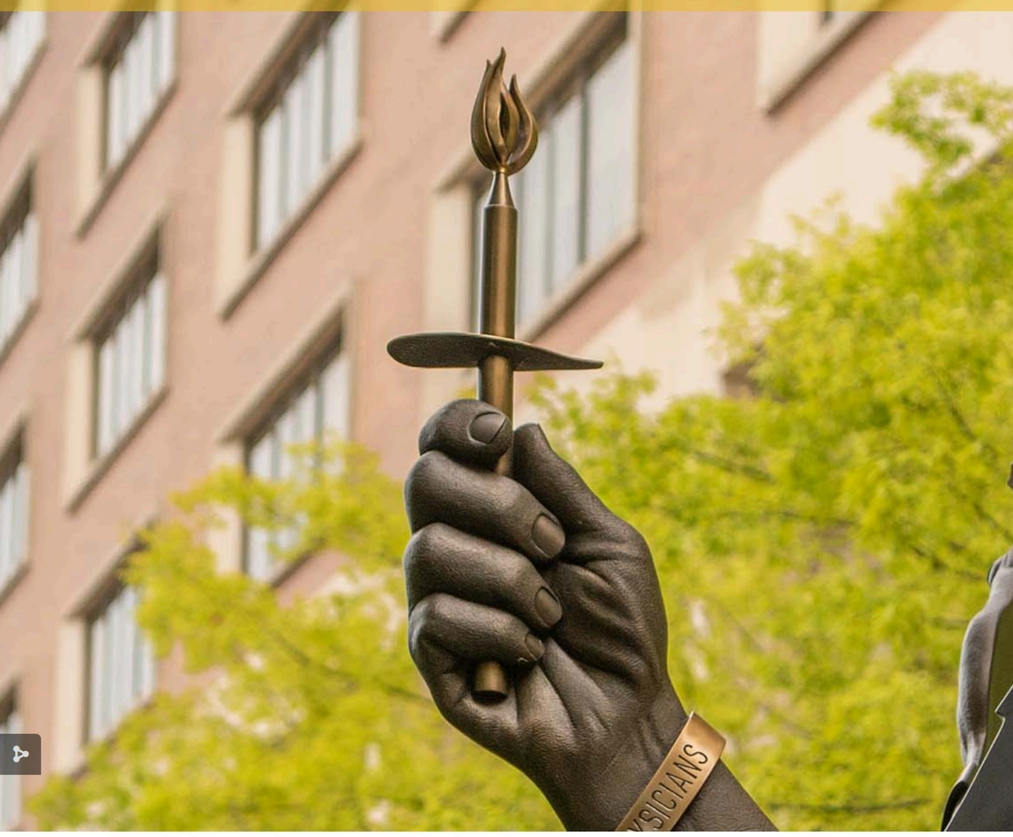
Gina chose to participate in the MyNewSelf surgical weight loss program at St. Luke's Des Peres Hospital. MyNewSelf offers several procedure options, pre-surgery education, post-surgery classes and support groups and personal nutrition and lifestyle counseling and support.

Kim's Story: Gastrointestinal Bleeding

In 2021, Kim was diagnosed with gastrointestinal bleeding. After meeting with her primary care physician, she asked to find a specialist at St. Luke's Hospital, her preferred hospital for the past 20 years. Her physician referred her to Dr. Christopher Cronin.

Michael's Story: The St. Luke's Experience

Michael never imagined that his first trip to a St. Luke's Urgent Care would result in a lifesaving thoracic surgery at St. Luke's Hospital. Michael shares his experience as a St. Luke's patient receiving care through our Medical Group physicians, Emergency Department and Home Health services.



IN MEMORY

Ned O. Lemkemeier

Ned O. Lemkemeier
Member and Former Chairman, Board of Directors

We mourn the loss of Ned O. Lemkemeier, a member and former Chairman of the St. Luke's Hospital Board of Directors. Ned passed away on June 13, 2022 at the age of 85.

He faithfully served on St. Luke's Board of Directors for twenty years, including serving as Board Chairman in 2009 and 2010. For more than five decades, Ned worked as a labor and employment attorney, and he enjoyed helping others with his time, talent and resources through his extraordinary service and leadership on behalf of St. Luke's as well as many other community boards. These include The Muny, Central Institute for the Deaf, the St. Louis Symphony Orchestra and Starkloff Disability Institute.

We honor and celebrate Ned's legacy, and we are grateful for his important contributions to St. Luke's mission to improve the health of the community.

Members of St. Luke's Medical Staffs:

We also mourn the loss of the gifted and dedicated St. Luke's physicians who passed away last year.

Shawn L. Berkin, DO

Francois Charles, MD

Richard M. Demko, DDS

Robert Feinstein, MD

Wilbur H. Gearhart, MD

John J. Kelly, MD

William J. Ott, MD

Robert F. Owen, MD

Abraham M. Phillips, MD

Wayne A. Viers, MD

Richard W. Weber, Sr., DDS